

# LINES

PEPCO.COM

OCTOBER 2010



## Go Green to Win Green!

***Sign up for Green Bill and a chance to win a \$1,000 gift card***

We all win when we do our part to save the environment. But having a chance to win a \$1,000 gift card for the effort would be nice, too!

That \$1,000 gift card winner could be you when you sign up for Green Bill between now and December 17, 2010.

It's easy to enter. Just sign up for My Account at [pepco.com](http://pepco.com) and then select the "Green Bill (Paperless)" billing option.

With Green Bill, you will automatically receive a monthly e-mail stating that your bill is ready to view. In addition, you have the option to sign up for AutoPay, our recurring payment program.

When you register for Green Bill, you will be included automatically in the contest. No purchase necessary and only one entry per residential account. For more information, view contest rules at [pepco.com](http://pepco.com).

## Save Energy and Money with Appliance Rebates!

Our Appliance Rebate Program offers rebates of up to \$800 when you replace existing appliances with ENERGY STAR® models and higher efficiency qualified appliances.

Save:

- Up to \$100 with Refrigerator Rebates
- Up to \$50 with Room A/C Rebates
- Up to \$800 with HVAC Rebates
- Up to \$320 with Water Heater Rebates
- \$100 Clothes Washer Rebates
- \$100 Freezer Rebates

For additional information, please call Pepco's Lighting & Appliance Program at 1-866-353-5798 or go to [pepco.com](http://pepco.com).

## Get Help with Energy Bills this Winter

Assistance is available this winter season for those who need help paying utility or heating bills.

Qualified Maryland residents may apply for help through the **Maryland Energy Assistance Program (MEAP)**. The Maryland Office of Home Energy Programs pays the utility bills of participants directly to the utility or fuel supplier.

For more information on MEAP or to determine if you qualify, contact your local energy assistance office:

**Montgomery County Department of Health and Human Services**  
Phone: 240-777-4450  
Hours: 8:30 a.m. – 5 p.m.

**Prince George's County Department of Social Services**  
Phone: 301-909-6300  
Hours: 8:30 a.m. – 5 p.m.

Pepco offers payment options for those who just need a little flexibility in paying their bill. Visit [pepco.com](http://pepco.com) and learn more about our Budget Billing, Extended Payment and Time Payment Arrangement programs.

## Working Together to Prevent Dog Bites

You can help protect Pepco employees by providing safe access to your electric meter. Dogs pose a serious threat to our employees – especially meter readers and line mechanics.

Over the past three years, Pepco employees have suffered two dog bites. Safety is on the mind of every Pepco employee when it comes to delivering your electric service. Our employees are specially trained to do a dangerous job safely, but aggressive dogs represent a different kind of challenge.

Responsible pet ownership is the key to reducing the likelihood of a dog bite. We offer the following tips:

- Safely secure your dog inside the house or business on the day of the scheduled meter reading, as well as the day before and after.
- Make sure pets are secured away from the meter and meter path.
- Do not let your children play with the dog in the yard when the meter is being read. The dog may feel it necessary to protect the child or the child may play with the dog in an aggressive manner which could heighten the dog's reaction to a stranger.
- If you have any electric fence or other invisible pet containment system, please let us know so that we may update your account.

Let's work together to prevent dog bites and ensure safety.

