

LINES



Your Life. Plugged In.™

PEPCO.COM

NOVEMBER 2008

Welcome to the New Look of Lines

Our customer newsletter now displays fresh blue and green colors and updated typography to reflect Pepco's environmental commitment and to enhance readability.

We hope you like our redesign.

When It's Cold Outside, Stay Safe and Warm Inside

Whether you're using a fireplace, furnace, wood stove or space heater in your home, we offer the following safety tips:

- Keep a three-foot clearance between all heating equipment and anything that can burn (such as furniture and drapes).
- Never use your oven to heat your home.
- Turn off portable space heaters when leaving a room and before going to bed.
- Make sure your fireplace has a sturdy screen to prevent sparks from flying into the room.
- Have heating equipment inspected and cleaned every year.
- Install smoke alarms and carbon monoxide alarms.

For more safety information, go to pepco.com and click "Safety."

Light Up Your Holiday with ZooLights



This winter, don't hibernate... illuminate! For the second consecutive year, Pepco is a proud sponsor of ZooLights, the winter lights celebration at the Smithsonian's National Zoo.

ZooLights will make the season bright for 20 nights from November 28 through December 30.

This year's festival promises to be even brighter, with new animal light sculptures and thousands more sparkling lights. And Pepco will have an interactive booth with energy-efficiency information.

It's all powered by highly efficient, cool-to-the touch LED lights, which use 90 percent less energy than traditional incandescent light bulbs.

Admission is \$6 for Friends of the National Zoo (FONZ) members and \$12 for nonmembers. Save \$2 on the nonmember price by picking up coupons at participating area Giant Food stores. For more information, visit the Zoo's Web site at www.fonz.org/zoolights.htm.

Give the Gift of Energy

This holiday season, Pepco is encouraging its customers to consider giving the gift of energy.

The way it works is simple, just:

- Visit a Pepco Customer Service Center.
- Provide the cashier with the name and address of the person for whom you're buying the gift of energy.
- Make a payment* on that special someone's account.
- Receive a free holiday card to give to that special someone, compliments of Pepco.

*Gift of energy payments can be made with cash, check or money order. They must be made in person at one of the following locations:

Place: Washington, D.C.	Forestville, Maryland
Address: 701 Ninth Street, NW	8300 Old Marlboro Pike
Hours: Mon. - Fri., 8:30 a.m. to 5:15 p.m.	Mon., Wed. and Fri. only, 10 a.m. to 2 p.m.

POWER OUT? CALL 1-877-PEPCO-62

Golf & Tennis Classic Raises \$195,000

Pepco wishes to thank Cadillac and the more than 30 generous sponsors who helped to make the third-annual Golf & Tennis Classic a great success!

All proceeds will be distributed through the PHI Community Foundation to needy families served by The Greater Washington Urban League, Catholic Charities of Montgomery County and United Communities Against Poverty, Inc., Prince George's County.

The money will be used to help area disadvantaged families pay their heating bills this winter. Since its inception three years ago, the tournament has raised more than a half million dollars for area charities. Special thanks goes to Energy Enterprise Solutions, LLC for contributing \$25,000 as Presenting Sponsor. Other sponsors included:

Platinum Sponsors - \$15,000

AVA Electric Co. & Bay Electric Co., Inc.
IBM

Manekin Construction
Pepco

Gold Sponsors - \$10,000

Asplundh
Rockingham Construction
Wal-Mart

Silver Sponsors - \$7,500

Cassidy & Pinkard Colliers
KeyBanc Capital Markets
Itron, Inc.

Montgomery Development

Bronze Sponsors - \$5,000

Accenture
Adventist HealthCare
Anchor Construction
AON Foundation
B. Frank Joy
Caremark, LLC
Edison Electric Institute
GE Energy
Geico
G.S. Proctor & Associates, Inc.
Northern Trust Bank
The Okonite Company
P.J. Martini & Associates, Inc.
Rifkin, Livingston, Levitan & Silver, LLC
and DLA Piper
Safeway
Southern Maryland Electric Cooperative
Southern Management Corporation
SunTrust Bank
Verizon - Maryland
Watson Wyatt Worldwide

Maryland Customers Purchase One Million CFLs!

Thank you Maryland customers for supporting Pepco's ENERGY STAR® CFL discount program. Since November 2007, you have purchased more than one million energy-saving CFLs -- or compact fluorescent light bulbs. That's an outstanding accomplishment!

If you have not tried CFLs, why not join your Maryland neighbors now and start saving money, saving energy and saving the environment.

With the Pepco discount program, you can save \$1.50 on single bulbs and \$3 on multipacks at the checkout stand of participating retailers. And since CFLs use 75 percent less energy, you can save about \$42 in energy costs over each bulb's lifetime.

Visit pepco.com for more information and a list of participating retailers.

Warm Up to Winter Energy Savings with 'My Account'

Looking for ways to lower home heating bills this winter? Log on to pepco.com and take advantage of our interactive Web tool called "My Account."

With "My Account" you can conduct a free home energy audit, analyze your monthly bill and find plenty of low- and no-cost ways to reduce energy use and save on energy costs.

Here are additional ways to save this winter on your heating bills:

- Let the sun heat your home – open curtains and drapes during the day, but close them at night to keep the chill out.
- Test your windows and doors for air tightness, add weather stripping and caulk where necessary.
- Set your thermostat at 68 degrees during the day and 60 degrees at night, health permitting.
- Turn the thermostat down to 60 degrees if you will be away from home for four hours or more.

Log on to pepco.com and try "My Account."

Did You Know?

Q. I've recently seen some great bargain prices on electrical products with brand names I've never heard of. Are they just as good as the well-known, more expensive ones?

A. Not in most cases. According to the Electrical Safety Foundation International (ESFI), most no-name or off-brand electrical products pose serious safety hazards.

These devices are not tested by an independent test agency such as Underwriters Laboratory and do not carry UL, CSA or ETL certifications. Cheaply made electrical goods often overheat and lead to short circuits, fire, shock or explosion.

The ESFI recommends the following:

- Look for the UL, CSA or ETL-SEMKO certification marks.
- Purchase electrical products directly from the manufacturer, a reputable distributor or retailer.
- Look for the name and contact information of the manufacturer.

Visit nema.org or www.ul.com for more information on electrical product safety.



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Customer Service: (202) 833-7500
TTY Telephone Number for Hearing Impaired: (202) 872-2369
To Report Power Outages: 1-877-PEPCO 62 (1-877-737-2662)