

FOR MARYLAND CUSTOMERS



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LINES

PEPCO.COM

JANUARY 2011

Happy New Year!

Resolve to Control Energy Use and Costs

This winter season and throughout 2011, get a handle on your energy use and costs by resolving to:

Get Help with High Winter Bills

Find yourself overwhelmed by high heating bills this winter? Don't wait to seek assistance. Help is available!

Qualified Maryland residents may apply for help through the **Maryland Energy Assistance Program (MEAP)**. The Maryland Office of Home Energy Programs pays the utility bills of participants directly to the utility or fuel supplier.

For more information on MEAP or to determine if you qualify, contact your local energy assistance office:

Montgomery County Department of Health and Human Services

Phone: 240-777-4450

Hours: 8:30 a.m. – 5 p.m.

Prince George's County Department of Social Services

Phone: 301-909-6300

Hours: 8:30 a.m. – 5 p.m.

Conserve More Energy

Looking for ways to save money on those heating bills? Check out these low-cost energy saving tips:

- During the winter months, set your thermostat at 68 degrees during the day and 60 degrees at night. You can save 3 percent on your heating costs for every degree you reduce the temperature below 70 degrees.
- Change filters once a month. A well-maintained heating system can save money and increase the comfort level in your home.
- Inspect ductwork for any air leakage. If you do feel air leaking at joints, use silver metal duct tape to seal them. You could save up to 10 percent of your heating costs by eliminating those leaks.
- Find more low-cost ways to save energy and money at pepco.com.

Sign Up for Payment Options

Need a little flexibility in paying your bill? Visit pepco.com to learn more about Budget Billing, Extended Payment and Time Payment Arrangement programs.



POWER OUT? CALL 1-877-PEPCO-62

Get the Cold Facts about Winter Safety

Follow these easy tips for safely heating your home this winter:

- Keep heating equipment well tuned with a periodic maintenance check by a qualified technician.
- Maintain smoke and carbon monoxide detectors in proper working order; have fresh batteries on hand.
- Make sure fireplaces and wood stoves are well vented; never leave home until the fire is totally extinguished.
- Never use a barbecue grill or other outdoor cooking device to heat your home.

Use Space Heaters with Caution

- Select a space heater with a guard around the heating element flame.
- Never go to sleep with the space heater operating.
- Keep heater at least 4 feet away from curtains or other flammables.
- Keep children and pets away from space heaters.

Pepco Honored for Excellence in Giving

The United Communities Against Poverty (UCAP) recently awarded Pepco and Pepco Region President Thomas H. Graham its Excellence in Partnership Award

The award cited the utility's financial contributions of more than \$2 million to 300 community organizations in 2010. Pepco employees also were honored for volunteering more than 10,000 hours in community service.



Graham was recognized for his leadership role on several local boards and committees. Also cited was the PHI Foundation, a nonprofit organization of Pepco's parent company. The foundation donated \$260,000 to local charities to help needy residents pay winter energy bills. Graham serves as president of the foundation.




Sign Up for My Account & Green Bill

Want to do your part for the environment? Eliminate your paper bill by signing up for *My Account* at pepco.com and then selecting the Green Bill (Paperless) billing option.

With Green Bill, you will automatically receive a monthly e-mail stating that your bill is ready to view. In addition, you have the option to sign up for AutoPay, our recurring payment program.



 247-12-10/PepcoMD

Customer Service: (202) 833-7500
TTY Telephone Number for Hearing Impaired: (202) 872-2369
To Report Power Outages: 1-877-PEPCO 62 (1-877-737-2662)