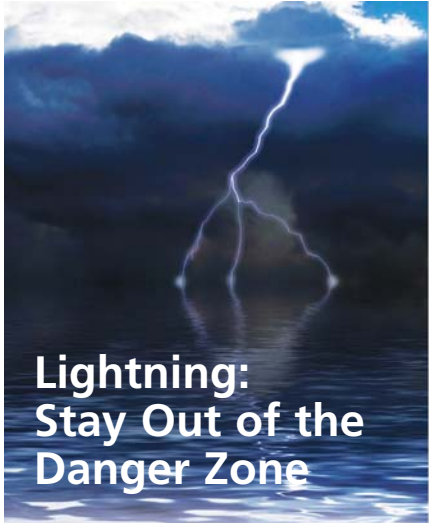


# LINES

PEPCO.COM

JUNE 2010



## Lightning: Stay Out of the Danger Zone

Summer is the peak of lightning season. According to the National Weather Service, lightning strikes kill an average of 60 people and permanently injure hundreds each year.

The following precautions will help you stay safe while enjoying summertime activities:

- Watch and listen to local weather reports for warnings of thunderstorms.
- If you hear thunder while outdoors, seek immediate shelter; do not stand under a tree.
- When inside during a lightning storm, stay off corded phones, computers, electronics.
- Call 9-1-1 if you see a lightning victim; perform CPR if trained.

Learn more at [www.noaa.org](http://www.noaa.org).

## Are You Ready for Summer Storm Season?

June 1 marks the beginning of Hurricane season, which brings wet and windy conditions that can cause outages from trees and branches falling on power lines.

While Pepco works hard to keep the lights on, we also want to help you prepare for possible outages. Here's what you can do to prepare:

- Keep our outage number – **1-877-PEPCO-62 (1-877-737-2662)** – handy for reporting an outage.
  - Use surge protectors to protect electronic equipment and appliances.
  - Assemble an emergency/storm kit with fresh batteries, a battery operated television or radio, flashlight, bottled water and nonperishable food items such as energy bars, nuts and dried fruit.
  - Identify an alternate location with power and be ready to move special needs and elderly persons, if necessary.
  - Stay away from any downed power line, assume it's live and dangerous. Call Pepco at 202-872-3432 to report it.
  - Prepare and periodically review a family emergency plan.
- For more information about emergency preparedness, visit [pepco.com](http://pepco.com) or [www.redcross.org](http://www.redcross.org).

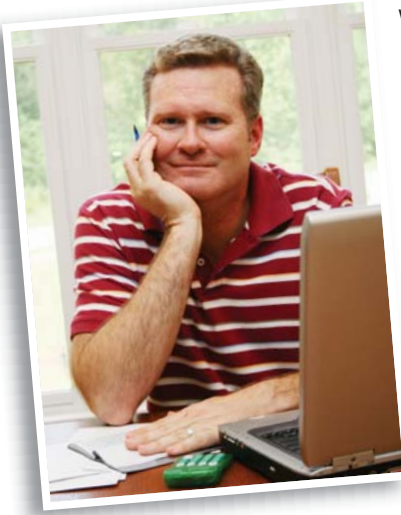


**POWER OUT? CALL 1-877-PEPCO-62**

## Budget Billing Takes the Heat Off Summer Energy Bills

The sweltering days of summer will have most of us turning on air conditioning to stay cool. But air conditioning potentially means higher energy bills.

That's why Pepco offers its Budget Billing program to help customers smooth out energy bills that come during the summer months.



With Budget Billing, you make a fixed monthly payment, which allows you to better budget for energy costs by avoiding the fluctuation in monthly bills.

So sign up today for the convenience and peace of mind of Budget Billing. Enroll online at [pepco.com](http://pepco.com) or call 202-833-7500 and speak with a Customer Care representative.

## Ways To Save

### Rebates Help You Save Now and In Years to Come

Here's a cool idea, replace your old inefficient refrigerator or room air conditioner and get a rebate from Pepco. Or warm up to a rebate and lower utility bills when choosing an energy efficient electric water heater.

A \$50 rebate is yours for purchasing an ENERGY STAR® qualified refrigerator. You'll save money up front and enjoy reduced utility costs up to \$200 each year.

Or receive a \$25 rebate when you buy an ENERGY STAR qualified room air conditioner. New efficient units use 10 percent less energy than conventional models.

Select an electric water heater with an Energy Factor (EF) of 0.93 or greater and Pepco will reward you with a \$20 rebate.

Appliances can be purchased at any retailer. Visit [pepco.com](http://pepco.com) for program details.



## New Customer Business Center Goes Green

From the floor to the ceiling and almost everything in between, Pepco's planned move to a new Business Center in southeast Washington, D.C., reinforces our commitment to walking the talk when it comes to embracing a greener environment.

The move from the current building at 2306 Martin Luther King Jr., Ave., to 2300 Martin Luther King, Jr., Ave., is set for July 6. The new location is on the first floor of the Salvation Army Building.

The new "green building" sports everything energy efficient, from LED lighting and ENERGY STAR products, to recycled and eco-friendly materials for floors, ceiling, window treatments, furniture, millwork and wall paint.

The Business Center provides customers in Anacostia the convenience and accessibility to pay bills and address electric utility concerns.

165-05-10/PepcoDC



Your life. Plugged in.™

Customer Service: **(202) 833-7500**  
TTY Telephone Number for Hearing Impaired: **(202) 872-2369**  
To Report Power Outages: **1-877-PEPCO 62 (1-877-737-2662)**