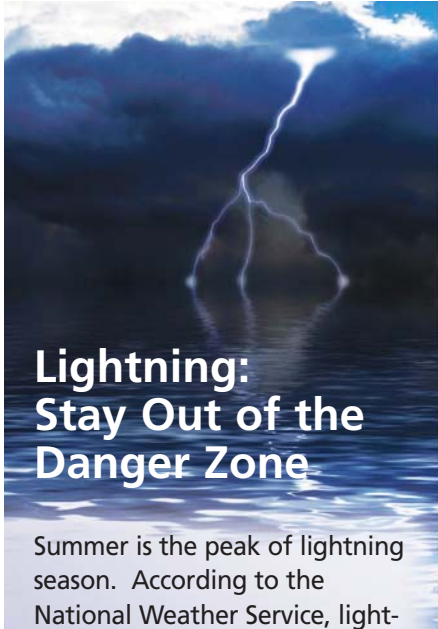


# LINES

PEPCO.COM

JUNE 2010



## Lightning: Stay Out of the Danger Zone

Summer is the peak of lightning season. According to the National Weather Service, lightning strikes kill an average of 60 people and permanently injure hundreds each year.

The following precautions will help you stay safe while enjoying summertime activities:

- Watch and listen to local weather reports for warnings of thunderstorms.
- If you hear thunder while outdoors, seek immediate shelter; do not stand under a tree.
- When inside during a lightning storm, stay off corded phones, computers, electronics.
- Call 9-1-1 if you see a lightning victim; perform CPR if trained.

Learn more at [www.noaa.org](http://www.noaa.org).

## Are You Ready for Summer Storm Season?

June 1 marks the beginning of Hurricane season, which brings wet and windy conditions that can cause outages from trees and branches falling on power lines.

While Pepco works hard to keep the lights on, we also want to help you prepare for possible outages. Here's what you can do to prepare:

- Keep our outage number – **1-877-PEPCO-62 (1-877-737-2662)** – handy for reporting an outage.
- Use surge protectors to protect electronic equipment and appliances.
- Assemble an emergency/storm kit with fresh batteries, a battery operated television or radio, flashlight, bottled water and nonperishable food items such as energy bars, nuts and dried fruit.
- Identify an alternate location with power and be ready to move special needs and elderly persons, if necessary.
- Stay away from any downed power line, assume it's live and dangerous. Call Pepco at 202-872-3432 to report it.
- Prepare and periodically review a family emergency plan.

For more information about emergency preparedness, visit [pepco.com](http://pepco.com) or [www.redcross.org](http://www.redcross.org).



## Budget Billing Takes the Heat Off Summer Energy Bills

The sweltering days of summer will have most of us turning on air conditioning to stay cool. But air conditioning potentially means higher energy bills.



That's why Pepco offers its Budget Billing program to help customers smooth out energy bills that come during the summer months.

With Budget Billing, you make a fixed monthly payment, which allows you to better budget for energy costs by avoiding the fluctuation in monthly bills.

So sign up today for the convenience and peace of mind of Budget Billing. Enroll online at [pepco.com](http://pepco.com) or call 202-833-7500 and speak with a Customer Care representative.



## DOE Awards PHI Federal Job Training Grant

The U.S. Department of Energy recently awarded \$4.4 million in federal stimulus funds to Pepco's parent company, Pepco Holdings, Inc., as part of the Smart Grid Workforce Training Grant.

The grant accelerates the company's goal of establishing a well-trained workforce to operate the Smart Grid and to provide sound energy advice to customers.

It also recognizes PHI's leadership position in Smart Grid deployment.

Funds will be used in three areas: 1) train more than 700 new and existing employees in customer care and advanced metering infrastructure, 2) retrain workers in Smart Grid technology, and 3) create more than 50 jobs to implement the Smart Grid.

Smart Grid will enhance service reliability, help customers reduce energy use and save on energy costs and lay the groundwork for carbon footprint reduction, electric vehicle adoption and less dependency on foreign oil.

## Ways To Save

### Rebates Help You Save Now and In Years to Come

In addition to Pepco's rebate program, our Maryland customers also can take advantage of the Maryland Energy Administration's rebate program on select ENERGY STAR® appliances.

Get a \$100 rebate for purchasing a qualifying clothes washer, a \$50 rebate for buying a qualifying refrigerator, and a \$300 rebate is yours when you purchase a qualifying heat pump water heater.

Don't forget, when you purchase an energy efficient product or renewable energy system for your home, you may be eligible for a federal tax credit.

Visit [pepco.com/homeenergysavings](http://pepco.com/homeenergysavings) for details on rebate programs, and log on to [energystar.gov](http://energystar.gov) for tax credit information.

