

# Lines

THE NEWSLETTER FOR PEPCO CUSTOMERS IN MARYLAND

WWW.PEPCO.COM

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## DID YOU KNOW?

For nearly 40 years, Earth Day has created awareness and spawned action for environmental protection around the globe.

These efforts have been under way since April 22, 1970, when 20 million Americans celebrated the first Earth Day. That same year, President Richard Nixon created the Environmental Protection Agency (EPA) and Congress passed the Clean Air Act.

Today, millions participate in land and waterway cleanups, wildlife habitat preservation, tree maintenance and other activities to mark the occasion.

To learn more, visit [earthday.gov](http://earthday.gov).



## We're Committed to the Environment Every Day

Pepco is committed to environmental stewardship not only on Earth Day, but all year-round. Here are just a few of our efforts to help protect the environment and save energy.

### Community Outreach

- Sponsoring community celebrations and river cleanups to increase awareness of conservation, ecological and pollution concerns.
- Conducting low-income energy-efficiency fairs where we also provide energy-saving items such as weatherization kits and compact fluorescent light bulbs (CFLs).
- Participating and investing in programs to educate youth on environmental issues to stimulate a commitment to environmental stewardship.

And, we've received the Arbor Day Foundation's™ Tree Line USA® Utility award several years running.

### Other Programs

- Implementing new technologies to improve service and help our customers better manage their energy bills. (See related story on back panel.)
- Participating in ENERGY STAR's® "Change A Light" program, to promote the use of CFLs that use less energy to operate and help reduce power plant emissions.
- Converting our fleet vehicles to hybrids and using eco-friendly biodiesel fuels to reduce tailpipe emissions.

At Pepco, we dedicate ourselves to making a positive impact on the environment and we invite you to join us. To learn more, visit [www.pepco.com](http://www.pepco.com).



Please join us at the Annual Anacostia River Cleanup, Saturday, April 26, from 8:30 a.m. to 1:30 p.m., Benning Service Center, 3400 Benning Rd., N.E., Washington, DC. Call 202-872-2024 or e-mail [ljsmith@pepco.com](mailto:ljsmith@pepco.com) to volunteer.

## Saving Energy and Improving Reliability with Digital Technology

Pepco Holdings, Inc. (PHI), Pepco's parent company, has taken an important step toward improving service reliability and helping customers better manage their energy use.

PHI recently signed a contract with a vendor to provide a "meter data management system" to support Pepco's existing customer meter system and a planned switch to advanced smart meters over the next five years.

This marks a major milestone in transforming our customer metering technology to the digital age. The data management technology would function as a "back end system," linking meters with utility computers.

When fully deployed, the system will provide electricity pricing information, allowing customers to reduce energy use and save money when energy prices are high.

## Achieving a Sustainable Environment

Our annual environmental report, *Powering a Sustainable Future*, provides a great overview of the environmental initiatives Pepco and its sister companies – Atlantic City Electric, Delmarva Power, Conectiv Energy and Pepco Energy Services – are undertaking.

Published by Pepco Holdings, Inc, Pepco's parent company, the colorful 29-page document covers our environmental programs from using hybrid cars and trucks to transforming offices into "green buildings." To access the report, visit [www.pepco.com](http://www.pepco.com).

## Avoid Injuries, Wear PPE

Pepco takes safety seriously. That's why our employees always wear PPE - personal protective equipment. But, PPE isn't just for the workplace; it can help reduce injuries during yard work, too.

- Wear long pants and long-sleeved shirts – as close fitting as possible to avoid catching clothes in equipment moving parts.
- Protect your eyes with goggles or glasses.
- Protect your hearing when using motor-driven equipment.
- Wear sturdy shoes with slip-resistant rubber soles.
- Wear gloves when changing, sharpening or cleaning blades.

### Special Note:

- Keep children indoors during yard work and never let children operate power lawn and garden equipment.

For more safety tips, visit [www.nsc.org](http://www.nsc.org) or go to [www.pepco.com](http://www.pepco.com).



## More Retailers Now Offer Discounts on CFLs

Joining Pepco's network of participating retailers offering discounts on ENERGY STAR® compact fluorescent light bulbs – CFLs – is White's Hardware, 15508 Georgia Ave., Rockville.

CFLs help reduce energy use and control costs because they use 75 percent less energy and last up to 10 times longer than traditional incandescent bulbs. Buying CFLs is a great way to celebrate Earth Day year-round.

And now CFLs cost less when you buy them at White's, or participating Strosniders, The Home Depot or Costco stores in Maryland. Save \$1.50 on single bulbs and \$3 on multipacks.

Visit [www.pepco.com](http://www.pepco.com) for detailed program information and a complete list, including addresses, of participating retailers.



A PHI Company

Customer Service: (202) 833-7500  
TTY Telephone Number for Hearing Impaired: (202) 872-2369  
To Report Power Outages: 1-877-PEPCO 62 (1-877-737-2662)