

Lines

THE NEWSLETTER FOR PEPCO CUSTOMERS IN MARYLAND

WWW.PEPCO.COM

JAN 2008



Give Your Wallet and the Environment a Break

Introduced in November, Pepco's discount program on select ENERGY STAR® compact fluorescent light bulbs (CFLs) already is helping many Maryland customers reduce their energy costs and impact on climate change.

We've partnered with Costco and The Home Depot stores to offer price reductions on CFLs. Save \$3 on multi-packs and \$1.50 on single bulbs.

CFLs are highly energy-efficient. They use about 75 percent less electricity and last up to 10 times longer than traditional bulbs. Because CFLs use less electricity, power plants will generate fewer greenhouse gas emissions.

Replacing standard bulbs with CFLs can save about \$42 in total costs over each bulb's lifetime.*

Join the millions of Americans who've committed themselves to being part of the climate change solution. Switch your home's most-used incandescent light bulbs with ENERGY STAR replacements.

Big change starts with small steps. So we urge you to take full advantage of our discount CFL program so you can help change the world - one light at a time.

Visit www.pepco.com for the locations of participating retailers.

** A 15-watt CFL used in place of a standard 60-watt incandescent for Pepco Maryland customers.*

DID YOU KNOW?

Q: I've heard a lot about climate change. Is there something I can do to decrease my impact on the environment?

A: Yes, you can determine your "carbon footprint." A carbon footprint is a measure of the impact your everyday activities have on the environment in terms of greenhouse gas emissions.

By using a Web-based carbon calculator, you can learn ways to lessen your personal impact on global warming.

Visit www.epa.gov/climatechange/emissions/ind_calculator.html for more information.

CFL Program Correction:

A surcharge will be added to the bill of Maryland residential customers sometime during the first quarter of 2008 to pay the cost of implementing the compact fluorescent light bulb (CFL) discount program.

Customers will see the surcharge entitled "Demand Side Management Surcharge" as a monthly line item on their bills.

The December 2007 issue of Lines incorrectly stated that a surcharge would be added to customer bills in January.



Warm Up to Indoor Safety

Now that the cold weather is here, we are spending more time indoors. The following are electrical safety tips to help you enjoy the comfort of your home even more.

- Always unplug electric appliances before repairing or cleaning.
- Never stick objects other than an electrical plug into an outlet, and if you have small children in your home, be sure to cover outlets not in use with childproof plastic covers.
- Do not overload outlets with too many lights, appliances or other home electrical equipment.
- Never use electrical appliances in, or while near water, including wet surfaces.
- Only use appliances with the Underwriters' Laboratories (UL) symbol.
- Keep electrical cords out from under rugs and heavy furniture.
- Replace frayed or cracked electrical cords.

Keep these tips in mind to avoid fire or personal injury. For more safety tips, visit www.pepco.com, and click on the "Safety & Conservation" link.



Be Prepared for Winter Storms

Winter weather can bring ice storms that may cause power outages as trees and branches fall on power lines. Fortunately, there are some steps you can take to be prepared for such events:

- Assemble a "storm kit." Include a battery-operated radio or television, flashlight, a first-aid kit, battery-powered or windup clock, extra batteries, an insulated cooler and a list of important and emergency phone numbers.
- Cover windows with drapes or blankets to minimize heat loss at night. During the day, open blinds to let the sun warm the space.
- Dress in loose layers.
- Pepco does not recommend using candles. However if you do use them, never leave them unattended.
- Keep at least a three-day supply of nonperishable foods and bottled water and have a hand-operated can opener available.
- Check for medical supplies, prescription drugs and any special health items, such as contact lens supplies or infant supplies.
- Use portable generators in a well-ventilated area. Never run it inside your garage since the carbon monoxide fumes can be deadly.

If you do lose power, remember to call Pepco at 1-877-PEPCO-62.

Customers on medical support equipment should identify a location with emergency power capabilities and plan to go there in the event of a prolonged outage.

Pepco Honored for River Cleanup Efforts

Living Classrooms of the National Capital Region recently named Pepco a 2007 Living Legend Award winner in recognition of the utility's help in cleaning up the Anacostia River.

Living Classrooms is a non-profit organization that uses maritime settings to provide education and job skills training for students from diverse backgrounds, especially at-risk youth.

In addition to its financial support, hundreds of Pepco employees have volunteered for waterway cleanup events over the past several years.



A PHI Company

Customer Service: (202) 833-7500
TTY Telephone Number for Hearing Impaired: (202) 872-2369
To Report Power Outages: 1-877-PEPCO 62 (1-877-737-2662)