

# LINES

PEPCO.COM

DECEMBER 2011



## Let the Holidays Lift Our Spirit of Giving

### Give the Gift of Energy

• An economic downturn can give rise to the need to help those who are struggling to pay their energy bills. That's why Pepco encourages consumers to give the *Gift of Energy* this holiday season.

The way it works is simple, just:

- Visit a Pepco Customer Service Center today.
- Provide the cashier with the name and address of the person you're buying the *Gift of Energy* for.
- Make a payment on that special someone's account; and
- Receive a **free holiday greeting card** to give to that special someone, compliments of Pepco.

*Gift of Energy* payments can be made with **cash, check or money order** at one of the following locations:

**Washington, D.C.**

701 Ninth St., N.W.

M-F, 8:30 a.m. to 5:15 p.m.

**Forestville, Md.**

8300 Old Marlboro Pike

M, W, F only, 10 a.m. to 2 p.m.

• *Gift of Energy* payments can be made with **check or money order** at one of the following locations:

**MLK Business Office**

Washington, D.C.

2804 Martin Luther King Jr., Ave., S.E.

M-F, 9 a.m. to 5 p.m.

**Rockville, Md.**

201 W. Gude Drive

M, W, F only, 10 a.m. to 2 p.m.



## Have Yourself a Safe and Energy-Smart Holiday Season

**Deck the Halls with Safety.** As the winter holiday season approaches, Pepco urges caution when decorating, entertaining and heating your home. Follow the guidelines below to keep your home, family and guests safe.

- Select decorations made with flame-resistant, flame-retardant or non-combustible materials.
- Keep trees at least 3 feet from heating sources.
- If you use candles, never leave them unattended.
- Exercise caution when decorating outdoors near power lines. Keep yourself and your equipment at least 10 feet from power lines.
- Keep all extension cords and light strings clear of snow and standing water.

## Need Help Paying Your Energy Bill?

For Maryland residents, funds are available through the Office of Home Energy Programs, which helps low-income Maryland citizens pay their heating bills, minimize heating crises and make energy costs more affordable.

The energy assistance package includes:

- The **Maryland Energy Assistance Program** (MEAP), which provides assistance with home-heating bills. Limited assistance is available to replace broken or inefficient furnaces.
- The **Electric Universal Service Program** (EUSP), which assists eligible customers who need help paying current or past-due electric bills. It also helps with energy-efficiency measures to reduce future electric bills.

For information on MEAP and EUSP, contact the Local Home Energy Programs Office in your area, or call 1-800-352-1446. (For the hearing impaired, call 1-800-925-4434). An application for assistance also can be downloaded at [www.dhr.state.md.us/ohep/down.php](http://www.dhr.state.md.us/ohep/down.php).

## Enjoy ZooLights through New Year's Day

Pepco is powering the Smithsonian's National Zoo's ZooLights this holiday season.



The Zoo's annual winter lights celebration is open from 5-9 p.m. on Dec. 11, and every day from Dec. 16 through Jan. 1, 2012, except Dec. 24, 25 and 31.

Stroll through the Zoo to view thousands of sparkling LED lights, enjoy festive decorations, entertainment, food and drinks, and see the animals at night.

Admission is free, standard parking rates apply. For more information, visit [national-zoo.si.edu.Zoolights](http://national-zoo.si.edu.Zoolights).

## LEDs Make the Season Bright

Decorative lights are a popular and inexpensive decorating choice for the holidays and for special occasions. Light-emitting diode – or LED – lights are a safe, economical and environment-friendly choice.



- They use about 90 percent less energy than incandescent bulbs.
- Lower electricity consumption means reduced carbon emissions.
- The cool-temperature bulbs are safe to touch and won't burn little fingers or tree branches.
- The epoxy bulbs, unlike glass, are virtually unbreakable.

Visit [pepco.com](http://pepco.com) for more safety tips.

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