

LINES

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Smart Meter Installations Continue in Maryland

Pepco began full deployment of smart meters for all homes and businesses throughout our Maryland service territory in June. To date, more than 14,000 installations have been completed.

Meter installations will continue through December 2012 until all Maryland customers receive a new meter.

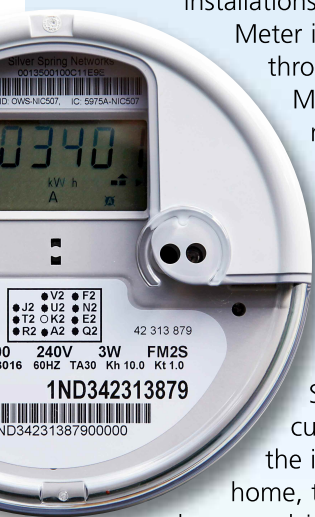
As a reminder, customers will receive a letter and fact sheet from Pepco one to four weeks prior to their scheduled installation.

Pepco contractors from Scope Services will knock on a customer's front door before the installation begins. If no one is home, the installer will leave a door hanger advising that the work has been completed or that the customer should call and set up an appointment to complete the installation.

Scope Services will contact customers with medical equipment in advance of meter installation.

In the near future, smart meters will provide detailed information that will result in fewer estimated bills, enable customers to gain a better understanding of their energy use, help pinpoint outages and help all of us meet energy reduction goals.

Enrolling in *My Account* provides customers with the added benefits of being able to compare monthly statements and view and pay bills online. Get ready to take control today. Sign up for *My Account* at pepco.com.



Get a Free Tree!

Pepco, in partnership with the Arbor Day Foundation, is providing a limited number of "power-line friendly" free trees through the Energy Saving Trees program.

Scientists agree that properly planted trees help reduce energy use through summer shading and slowing winter winds. As trees grow, they can lower energy bills by up to 15 to 30 percent.

Through November 12, about 1,000 trees for each Pepco service territory (the District, and Prince George's and Montgomery counties) will be available on a first-come, first-serve basis to Pepco customers who agree to plant them in safe, energy-saving locations. Limit two trees per customer.



To reserve your free tree:

- Visit the Arbor Day Foundation's easy-to-use, interactive online mapping tool at <http://www.arborday.org/trees/energysavingtrees/pepco.cfm>. Type in your address and the online tool will pull up a map of your property.
- The application will help you determine the right trees to plant and the right places to plant them to save energy and to ensure they grow in an area away from power lines.
- After you select your tree and its safe, energy-saving location, simply press the reserve button.
- A 2-to-4 foot tree will be mailed from the Arbor Day Foundation nursery directly to your home at the right time for planting (from Nov. 1-26) with easy-to-follow instructions on how and where to plant them.

Call 8-1-1 BEFORE digging to avoid underground utilities.

For more information, call toll free 1-855-234-3801.

Go Paperless to Win Some Green

Don't miss your chance to win a \$1,000 gift card. Sign up as a new Green Bill registrant between now and December 16, 2011.

Your name will be automatically included in the contest. No purchase is necessary and only one entry is allowed per residential account. One winner will be drawn from all Pepco registrants.

To enter, sign up for *My Account* at pepco.com and then select the "Green Bill (Paperless)" billing option. With Green Bill, you will automatically receive a monthly email stating that your bill is ready to view. In addition, you have the option to sign up for AutoPay, our recurring payment program.



Help When You Need It Most

Assistance is available this winter season for those who need help paying energy bills.

The Maryland Office of Home Energy Programs administers the **Maryland Energy Assistance Program (MEAP)** for the state. Customers are advised that the Low Income Home Energy Assistance Program, which supports MEAP, may be limited this heating season due to a likely cut in federal funding. Maryland customers seeking help should call their local energy assistance office for details:

Montgomery County:

Department of Health and Human Services
1301 Piccard Drive, Rockville, Md.
240-777-4450
8:30 a.m. to 5 p.m.

Prince George's County:

Department of Social Services
425 Brightseat Road, Landover, Md.
301-909-6300
8:30 a.m. to 5 p.m.

Additional information can be found online at www.dhr.state.md.us/meap.

Pepco offers payment options for those who just need a little flexibility in paying their bill. Visit pepco.com and learn more about Budget Billing, Extended Payment and Time Payment Arrangement programs.

Is Your Home Wasting Energy?

Pepco's **Home Performance with ENERGY STAR®** program offers a professional home-energy assessment by a certified contractor at a discounted rate of \$100. The contractor will find ways to improve your home's energy efficiency and comfort, and will show you how your home measures up in terms of air leakage, insulation, heating and cooling systems.

You can then save on recommended energy-efficient improvements with up to \$1,200 in rebates from Pepco. For a limited time, you also can save even more with rebates from the Maryland Energy Administration (MEA). When you combine the Pepco and MEA rebates, you can save up to 50 percent off the cost of your improvements!

To learn more or to locate a participating contractor, call 1-866-353-5798 or visit pepco.com/SaveEnergy. Learn more about the MEA rebates at www.MDhomeperformance.org.

For Montgomery County Residents: For a limited time, Montgomery County is offering additional rebates for energy efficiency improvements that you can use along with the Pepco and MEA rebates. If you take advantage of the rebates available from all three programs, you can save up to 70 percent off eligible improvements. Visit www.mcenergyfunding.com to learn more.

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