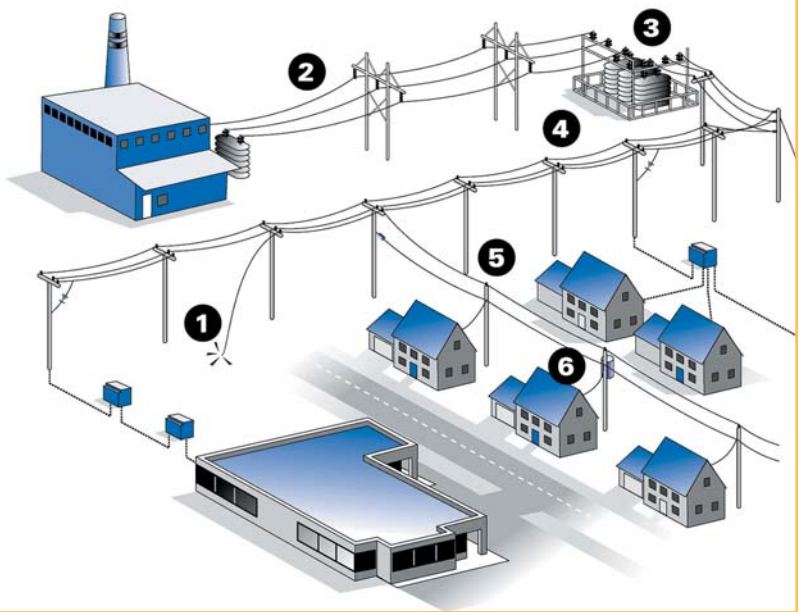


## How Pepco Restores Power

### The Power Restoration Process

In the event our system is damaged by severe weather, equipment is repaired which will restore the largest numbers of customers first. Generally, the sequence is as follows:

- 1 Downed live wires or potentially life-threatening situations and public health and safety facilities without power,
- 2 Transmission lines serving thousands of customers,
- 3 Substation equipment,
- 4 Main distribution lines serving large numbers of customers,
- 5 Secondary lines serving neighborhoods,
- 6 Service lines to individual homes and businesses.



Summer storms packing heavy rain and gusting winds can hit our area at any time, sometimes causing power outages. We understand the inconvenience and hardship that a loss of power presents, and we greatly appreciate your patience as we work to restore service as quickly as possible.

Here is a quick overview of how the electric system is repaired following a major storm.

- We first work to correct potentially life-threatening situations, such as downed live wires, and restoring public health and safety facilities without power.
- Then we work “downstream” beginning with transmission or large distribution lines, and resolving problems which restore power to the greatest number of customers as quickly as possible.
- Next we restore secondary distribution lines serving commercial areas, subdivisions and neighborhoods, working our way down through lines that serve small groups of customers and finally to individual homes and businesses.

Just as when it snows it is not possible to plow side streets before the main thoroughfares are cleared, during a power outage it is not possible to correct problems at individual locations before main substations and feeders are restored.

For more information on power restoration, log on to [www.pepco.com](http://www.pepco.com).

## THANKS FOR PUTTING YOUR ENERGY TO GOOD USE

Pepco wishes to thank our many corporate friends and neighbors who have come forward to sponsor the Pepco Golf Classic — a Cadillac Invitational Event — being held September 18 in Mitchellville, Md.

Our goal is to raise more than \$100,000 to help deserving families in the Washington area pay gas and electric bills this coming winter. Funds will be distributed through the Community Ministry of Montgomery County, Greater Washington Urban League in the District, and United Communities Against Poverty, Inc., in Prince George's County.

Special appreciation goes to Doggett's Parking Company, the tournament's presenting sponsor. Doggett's donated \$25,000 and Cadillac provided \$30,000 in tournament favors and prizes. Thanks also to Smooth Jazz 105.9, our media partner, who is helping to promote the tournament and raise energy awareness.

During August, Smooth Jazz 105.9 will offer details on an online auction of valuable prizes including airline tickets, vacation travel, tickets to sporting events, and golf outings.

More information is available at [www.pepco.com](http://www.pepco.com), under Community Highlights.



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To Report Power Outages: 1-877-PEPCO 62 (1-877-737-2662)