

# Lines



A PHI Company

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## Buy an Energy Star Appliance and Get a Rebate!

To promote energy efficiency, the D.C. Energy Office (DCEO) is offering rebates on Energy Star-rated appliances to all Pepco District of Columbia residential electric customers.

District electric customers who apply will be eligible to receive a \$150 rebate on an Energy Star-rated washing machine, a \$100 rebate on an Energy Star-rated refrigerator and as many as two \$50 rebates on Energy Star-rated window air conditioners.

Refrigerators and room air conditioners must be purchased between April 13, 2006 and May 31, 2007 to be eligible. Washing machines must be purchased between June 1, 2006 and May 31, 2007 to be eligible.

A mail-in rebate is available online at [www.dceo.dc.gov](http://www.dceo.dc.gov). You may also call the D.C. Energy Office Hotline at **(202) 673-6750** for more information on this or any program DCEO has to offer.

## Help Available for Those in Need

Residents of the District of Columbia who need help in paying their heating and electric bills may qualify for assistance through the Low-Income Home Energy Assistance Program (LIHEAP) if they meet income qualification guidelines. The program is administered by the D.C. Energy Office.

Pepco customers who meet the guidelines may also be eligible to benefit from our Residential Aid Discount Program (RAD). RAD customers may receive a discount on the first 400 kilowatt-hours of electricity used each month.

To learn more about LIHEAP and to determine if you qualify, call the D.C. Energy Office at (202) 673-6750. You may also visit their Web site at [www.dcenery.org](http://www.dcenery.org).

Or if you prefer, you can do so in person at the Joint Utility Discount Day on Tuesday, Oct. 31, at the D.C. Convention Center, between the hours of 8 a.m. to 7 p.m.

*Important note: Pepco customers who are having difficulty paying their energy bill should contact Pepco immediately at (202) 833-7500 to discuss payment options and other assistance.*



## TAKE CONTROL OF YOUR WINTER HEATING BILLS

A drop in the temperature doesn't mean there has to be a corresponding rise in your winter home heating bills. As winter and colder weather approaches, here are some things you can do to help keep those costs in check:

- Make sure your heating equipment is working properly and clean or replace the filter monthly. If it has been more than a year since your system was inspected, you may want to have it serviced by a professional. If the system is old, consider replacing it with a high-efficiency system. Such systems can reduce your energy usage, and you may qualify for an energy rebate (see story on front).
- Check the weather stripping around doors and windows and replace as necessary.
- Dust or vacuum radiator surfaces to ensure unrestricted air flow.
- Do not place furniture or other objects in front of vents.
- Keep curtains and shades open during the day to let in sunlight and close them at night to help retain heat.

For more energy conservation tips, visit our Web site at [www.pepco.com](http://www.pepco.com). We especially recommend that you visit the "Energy Know How Solutions" link. On this site, customers can create their own personal energy profile based on the size, type and age of their home, the number of people living in it, the age of their appliances and other necessary information—all of which is used to determine ways you can save on your energy costs.

### Safety Tip: Use Caution with Portable Generators

Portable generators can come in handy during periods of extended power outages, but they can also be deadly if not used properly. That's because they can produce lethal levels of carbon monoxide, especially if used indoors or too close to the home. The U.S. Consumer Product Safety Commission (CPSC) says more than 60 people in this country died last year due to carbon monoxide poisoning linked to portable generators. To learn more about portable generators, visit the CPSC Web site: [www.cpsc.gov](http://www.cpsc.gov) and type in "portable generator hazards" in the search column.

### Electrical Safety and Children

Electricity makes our lives much easier and it's hard to imagine our modern world without it. Electricity, however, can also be a dangerous and even deadly force. It is never too early to teach your children about electrical safety, and an excellent source to begin that effort can be found on Pepco's Web site: [www.pepco.com](http://www.pepco.com). Click on the "Safety & Conservation" link, and then click on the "Safety Megawatt U for Kids" link.

# MEGAWATT U



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Customer Service: (202) 833-7500  
TTY Telephone Number for Hearing Impaired: (202) 872-2369  
To Report Power Outages: 1-877-PEPCO 62 (1-877-737-2662)