

PEPCO'S MULTI-YEAR PLAN

COMMITMENT TO AFFORDABLE ENERGY



An Exelon Company

At Pepco, we understand how critical energy is for our customers and communities in the District, and we are working on multiple efforts to maintain affordability.

STRONG GRID, AFFORDABLE ENERGY

Pepco has proposed a multi-year plan to make the grid smarter, stronger, and cleaner, while keeping energy affordable.

DID YOU KNOW?

Even as Pepco has spent billions of dollars to strengthen and modernize the grid over the past several years, District of Columbia residential customers have not seen a distribution base rate increase since 2014 thanks to the Customer Base Rate Credit, funded through the merger with Exelon.

MULTI-YEAR PLAN PRESERVES AFFORDABILITY PROGRAMS

Pepco's multi-year plan maintains all existing protections and programs for low-income customers, including the Residential Aid Credit (RAC), which covers the entire distribution charge for qualifying customers. Customers receiving the RAC would therefore not see any increase to their bill based on this plan.

Pepco is also aware of the affordable housing challenge in the District, and understands it is becoming more difficult for some residents who are retired or cannot work to remain in their homes – that's why Pepco is working with the PSC and stakeholders toward a discounted rate pilot program for senior citizens and disabled residents who do not qualify for the RAC, as well as an Arrearage Management Program (AMP) to assist customers who are behind on their energy bill. Customers that qualify for the senior discounted rate pilot will actually see a decrease in their distribution rates for the first year of the multi-year plan.



The company also helps customers secure important state and federal energy efficiency and grant programs. Eligible customers also can receive financial assistance through the Low-Income Home Energy Assistance Program (LIHEAP), a federally-funded program that helps low-income families meet the costs of their home energy needs.

GETTING THE WORD OUT

Pepco's team of customer and community outreach specialists are continually working to educate customers on energy assistance programs available to District residents.

In 2018, our team hosted and participated in 60 outreach events across the District and helped thousands of customers secure more than \$10.8 million in energy assistance benefits.

A key element of our outreach strategy is working with our local community partners including:

- The Salvation Army
- Greater Washington Urban League and Housing Counseling Services Inc.
- Capital Area Food Bank
- Senior centers
- Churches
- Schools

These trusted partners help to ensure that outreach initiatives are reaching our most vulnerable customers.

PROJECTED CHANGES IN AVERAGE RESIDENTIAL BILLS UNDER PEPCO'S PROPOSED MULTI-YEAR PLAN

CATEGORY	CURRENT BILL	YEAR 1 ⁽¹⁾	YEAR 2	YEAR 3
Residential Aid Customer ⁽²⁾	\$60.50	\$58.02	\$58.02	\$58.02
Senior/Disabled Customer ⁽³⁾	\$85.44	\$84.03	\$87.89	\$91.41

(1) Includes impact of \$2.48/month primarily from SOS auction results effective later in 2019.

(2) Customers that qualify for and participate in the Residential Aid Credit program do not pay distribution charges.

(3) Includes pending \$7.50/month Senior/Disabled Customer credit

